

#### **SUMMARY**

I'm a Brazilian born. American bred minimalist design enthusiast with a passion for user centered design solutions. By using human centered design principles, I'm able to innovatively strategize, conceptualize, and ultimately deliver truly engaging customer experiences through a product's life cycle.

I've led, fostered and influenced cross functional, product areas and at times cross company stakeholders partnership to quickly grasp and distill highly ambiguous problems into simple and clear solutions. Always surpassing users expectations and constantly elevating execution and product excellence.

#### mattsouza.com

mattsouzadesign@gmail.com







#### **EXPERIENCE EDUCATION**

# Google Aug 2018 - Present

#### Senior Interaction Designer

Defined and communicated product design strategy, vision, and guiding principles to team members, cross-functional peers, and stakeholders.

#### **Toyota** May 2017 — Jul 2018

#### Senior Interaction Designer

Introduced design philosophies for flexible design architecture and contributed to the launch of 3 major enterprise system modules.

## **JCPenney** May 2015 – Apr 2017

#### **UX** Designer

Worked across research. UX and visual design on multi-team initiatives to define user experience strategies and prioritize product roadmaps.

#### **Southwest Airlines** Dec 2014 – Apr 2015

#### Interaction Designer

Delivered customer-focused design solutions, informed by research insights, enhancing key user flows and evolving the design system.

## Advocare Oct 2013 – Nov 2014

#### **UX** Designer

Partnered with product, engineering and business leads to deliver experience consistency and cohesion across the product suite.

## B.A. Arts & Technology

University of Texas at Dallas Cum laude honors Phi Theta Kappa

## **Agile & SCRUM Certified**

Scaled Agile, Inc. & Scrum, inc.

**TOOLS & METHODS** 

#### Formative Research

User Interviews Competitive Analysis

#### **Generative Research**

Affinity Diagramming **User Personas** Journey Mapping

#### **Summative Research**

**Usability Testing** Heuristic Evaluation Cognitive Walkthrough

## **Design & Prototype**

Figma Sketch Principle Flinto **InVision**